



GRAND HOTEL
NATIONAL
LUZERN

Protection concept Grand Hotel National

In order for you to feel completely comfortable, we have created a sustainable protection concept for you and our employees.

HOTEL

- Masks must be worn throughout the entire hotel (except in the guest room and in the pool and sauna area).
- Hand disinfectants are placed in all public areas.
- A barrier has been set up at the reception to ensure that the minimum distance is maintained.
- Room cleaning is only provided at the guest's request. Our housekeeping employees wear gloves and make sure to touch items as little as possible to ensure the usual high level of hygiene. The cleaning takes place with opened windows and in the absence of the guest.

RESTAURANT / BAR / LAKE TERRACE

- The Restaurant National, Lake Terrace and National Bar guarantee a minimum distance of 1.5 metres between the tables and partition walls were installed.
- Seating is compulsory and the mask may only be removed while seated.
- Contact details are collected from one guest per guest group.

POOL FLOOR

- Please wear a mask during massage treatments.

Dear guests, we wish you and your families all the best and a pleasant stay. Please help us by complying with the hygiene regulations.