



GRAND HOTEL
NATIONAL
LUZERN

Protection concept Grand Hotel National

As of 13 September 2021

In order for you to feel completely comfortable, we have created a sustainable protection concept for you and our employees.

HOTEL

- The wearing of masks is still compulsory in the entire hotel up to the areas with certificate control.
- Guests from third countries outside the EU/EFTA/Schengen can have a certificate valid in Switzerland issued if they have been vaccinated with a vaccine approved in Switzerland (BioNTech/Pfizer, Moderna or Johnson & Johnson) or have recovered within the last 6 months. To do so, you will need to fill in a form to obtain a Swiss Covid certificate:
https://gesundheit.lu.ch/themen/Humanmedizin/Infektionskrankheiten/Informationen_Coronavirus/Covid_Zertifikat_Touristen
- Hand disinfectants are placed in all public areas.
- A barrier has been set up at the reception to ensure that the minimum distance is maintained.
- Room cleaning is only provided at the guest's request. Our housekeeping employees wear gloves and make sure to touch items as little as possible to ensure the usual high level of hygiene. The cleaning takes place with opened windows and in the absence of the guest.

RESTAURANT / BAR / LAKE TERRACE

- There is a certificate requirement for the Restaurant National and the National Bar, the wearing of a mask is not required in these areas.
- No mask obligation applies on the lakeside terrace.
- The validity of the certificate will be checked at the entrance using the "Covid Check" application provided by the federal government. Vaccination cards will not be accepted.

POOL FLOOR

- Please wear a mask during massage treatments.

Dear guests, we wish you and your families all the best and a pleasant stay. Please help us by complying with the hygiene regulations.