



GRAND HOTEL  
NATIONAL  
LUZERN

## Covid-19 Measures

*Status 23 April 2021*

The pool floor is open daily from 9:00 am to 10:00 pm and access is reserved for hotel guests. Due to the restriction on the number of people, access must be reserved in advance (1 hour per guest per day).

The Restaurant National and the National Bar are open daily from 11.30 to 23.00 (last order 20.30). Access to the National Restaurant and National Bar is reserved for hotel guests.

Please note that on heavily booked days, both venues will be available for dinner and you will be seated accordingly.

Please let us know in advance if and when you would like to reserve a table.

## Protection concept Grand Hotel National

In order for you to feel completely comfortable, we have created a sustainable protection concept for you and our employees.

### HOTEL

- Masks must be worn throughout the entire hotel (except in the guest room and in the pool and sauna area).
- Hand disinfectants are placed in all public areas.
- A barrier has been set up at the reception to ensure that the minimum distance is maintained.
- Room cleaning is only provided at the guest's request. Our housekeeping employees wear gloves and make sure to touch items as little as possible to ensure the usual high level of hygiene. The cleaning takes place with opened windows and in the absence of the guest.

### RESTAURANT / BAR / LAKE TERRACE

- The Restaurant National, Lake Terrace and National Bar guarantee a minimum distance of 1.5 metres between the tables and partition walls were installed.
- Seating is compulsory and the mask may only be removed during consumption.
- Contact details are collected from all guests.

### POOL FLOOR

- A limited number of 6 persons will be granted access to the pool floor (pool and sauna) at the same time
- Please wear a mask during massage treatments.

Dear guests, we wish you and your families all the best and a pleasant stay. Please help us by complying with the hygiene regulations.